



Luxury travel by luxury coach... the better way to get away

Privacy Policy

This privacy policy sets out how Yellowway Coaches Ltd uses and protects any information that you give the company when you use our websites. Yellowway Coaches Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. Yellowway Coaches Ltd may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 01 May 2018.

What we collect:

We may collect the following information:

Name and job title

Contact information including home address and/or email address and telephone numbers

Demographic information such as postcode, preferences and interests

Other information relevant to customer surveys and/or offers

What we do with the information we gather:

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

In order to post or email, tickets/confirmations, invoices requested brochures/leaflets or other information you may have requested.

Internal record keeping.

We may use the information to improve our products and services.

We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

Oldham 0161 652 7263
Manchester 0161 287 2233
Rochdale 01706 712321

 **Booking Hotline**
0845 045 0344
at your local rate

 **Book Online**
www.yellowway.co.uk
Email: info@yellowway.co.uk

Yellowway Coaches Ltd, P.O. Box 632, Oldham, OL1 9HN





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Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at tours@yellowway.co.uk

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998. If you would like a copy of the information held on you please email . If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible to tours@yellowway.co.uk

We will promptly correct any information found to be incorrect.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Updated: 1/5/2018 MR
Review: 1/5/2019

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