

COVID-19 Vehicle Sanitisation for Travel Sickness Policy



YEL.047

Our COVID-19 Risk Assessment has highlighted passenger travel sickness may arise as an issue when traveling on our vehicles. Therefore, this policy has been introduced to maintain a safe, clean and sterile environment during the COVID-19 (coronavirus) pandemic.

Yellowway Coaches Ltd already pride ourselves in providing a safe, clean and comfortable journey to all our customers.

Due to the current COVID-19 pandemic our Risk Assessment proved that even stricter cleaning routines would be required on all our vehicles to ensure the deep cleaning and sanitisation would eradicate the Covid-19 virus from surfaces. The following measures are now in place;

- Vehicle interior cleaned daily using a disinfectant machine.
- Vehicle interior cleaned with a high intensity fogging machine (lasts 72 hours).
- Vehicle surfaces, handrails, head rests, arm rests etc wiped down with disinfectant after each journey.
- Daily cleaning logs kept for each vehicle to ensure policed.
- Driver cleaning / awareness training has been actioned.
- Hand sanitising stations provided on each vehicle.

Including the above stricter and deeper cleaning routines the usual high cleaning standard remain which includes mopping, vacuum cleaning, windows being cleaned, curtains being cleaned etc.

With all the above this revised policy for cleaning will remain in place for the safety and comfort of our passengers.

Yellowway Coaches Ltd advise all passengers who suffer with travel sickness not to travel on our vehicles, please note this is an advisory and not an enforced rule. However, should passengers who suffer from travel sickness decide to travel on our vehicles results in the passenger being travel sick, the following procedure will come into force.

- The incident should be cleaned and sanitised by the party leader / passenger immediately.
- The vehicle will return immediately to the collection point to drop off all passengers.
- The vehicle will then be removed from service.
- The vehicle on return to the depot will undergo a deep clean; this includes the normal cleaning routine along with full sanitisation with the disinfectant machine and then fogging machine of the whole vehicle.
- A charge may be incurred to the customer for cleaning / loss of earnings.

NB: CUSTOMER /SCHOOL MUST PROVIDE THEIR OWN CLEANNG KIT AND MEANS OF DISPOSAL

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