

COVID-19 Face Mask Policy



YEL.048

Our Covid-19 Risk Assessment along with government guidance has established that face masks must be worn on our vehicles in order to minimise the risk of staff and passengers from contracting or carrying COVID-19 (Coronavirus).

Due to the current COVID-19 pandemic it is now a mandatory requirement to wear a face mask whilst travelling on our vehicles.

It is the responsibility of the passenger/customer to provide their own face mask.

The following procedure must be adhered to whilst travelling with Yellway Coaches Ltd.

- Passengers/customer must be wearing their face mask before boarding the vehicle. Strict route timings do not allow additional time to wait for passengers who are not already wearing their face mask.
- Passengers/customers must keep the mask on for the duration of the journey.
- Passengers/customers must keep the mask on whilst disembarking the vehicle.

Failure to adhere to the above procedure will result in you being asked to disembark the vehicle or being refused travel.

Yellway Coaches Ltd waive all responsibility regarding the face mask policy and will not be held responsible if any passenger/customers are refused travel or asked to disembark the vehicle.

Any passengers that are exempt from wearing a face mask due to a health condition / disability must provide the driver with the relevant exemption certificate, if this cannot be provided you may be refused travel.

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