

COVID-19 Boarding / Disembarking Procedure



YEL.049

This procedure is in place following Risk Assessments carried out due to the Covid-19 pandemic.

It outlines the Boarding and Disembarking procedure in place to ensure passengers are respecting social distancing guidelines.

Due to the current COVID-19 pandemic Yellowway Coaches Ltd have reviewed and amended how passengers should board and disembark vehicles.

To ensure the safety of our passengers the following procedure should be implemented.

BOARDING

- When boarding the vehicle all passengers should form an orderly queue respecting social distancing rules.
- One person to board the vehicle at any one time, allowing enough time to show the driver any bus passes, face mask exemption certificates and to allow the use of the hand sanitising stations provided before taking their seat.
- Passengers should sit as far back as possible, i.e. fill the vehicle from the rear.
- Passengers must stay in that seat until they reach their destination.

DISEMBARKING

- When disembarking the vehicle passengers who are sat at the front should disembark first. Passengers sat at the rear should remain seated then disembark last whilst respecting social distancing rules.
- Please always remember to wear your face masks, this includes throughout the journey and whilst boarding / disembarking the vehicle.
- In addition, the toilet will remain closed for your own wellness and safety.

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